

Tembec Paperboard Group Trial Policy



Dear Customer

At the Tembec Paperboard Group, we understand the importance of paper trials to ensure the exact fit to your business needs. We want to make this process as easy as possible for you.

To facilitate our trial process, we have implemented a simple policy for all of our trials.

Our policy is as follows:

1. All customer trials must be approved by Tembec Paperboard Group management.
2. Customer to provide Tembec with a copy of their purchase order. Fax purchase order to 514-871-9125.
3. All customer trials will be invoiced at 50% of the agreed upon sale price.
4. Once the trial is complete, samples are to be sent to the following address with the completed sample form, a copy of the trial invoice and a minimum of 12 samples.
Tembec Paperboard Group
Sample Department
800 Rene-Levesque Blvd W, Suite 1050
Montreal, QC
Canada
H3B 1X9
5. Upon receipt of the trial form, samples and copy of the trial invoice, the original trial invoice will be cancelled.

We look forward to working with you.

The Tembec Paperboard Group.